

QUICKSTREAM - TRANSFER TO FAT ZEBRA

FAQs;

1) What internet browsers can be used?

Fat Zebra only works with “Google Chrome” and “Microsoft Edge”

2) Can I get the full account details from Quickstream?

No, PCI/DSS compliance prevents the full account number being visible

3) How do I transfer existing accounts to Fat Zebra

Load client details from existing authorities into Fat Zebra, when complete delete the corresponding authority from Quickstream.

4) Fat Zebra is asking for CCV number, do I need this?

CVV is required for “one off” transactions only.

5) Do I need up to date Expiry date?

Yes, a valid future expiry date will be required

6) What will clients see as a description?

The School/College/Entity name will appear on the credit card statement

Please note additional features available to users;

- Email Reports – get reports automatically emailed, refer pg 14
- Invite Users – Manage your users, refer pg 15